

# AGC OF AMERICA'S SUPERVISORY TRAINING PROGRAM

AGC GEORGIA PRESENTS A SESSION ON . . .

## **Communication**

August 28 – 29, 2025 8:00 am – 4:30 pm each day AGC Georgia Training Center, 1940 The Exchange, Atlanta 30339 Instructor: Daphene Koch, Build Your Know, LLC

The Associated General Contractors of America's Supervisory Training Program (STP) is a construction-specific training curriculum developed, updated and field-tested by and for contractors. Supervisory skill – or the lack of it – directly affects every company's bottom line. You make your money in the field, and STP can help you improve your organization's bottom line.

STP focuses on the knowledge and skills every supervisor must have to be an effective manager of people, time, equipment and materials.

The **Communication session** presents a body of knowledge and skills that today's construction supervisors need in order to be effective communicators on their job site:

- Effective communication
- Learning to listen
- Carrying on conversations
- Persuasion, negotiation, and confrontation
- Communicating with your crew

- Putting it in writing
- Meetings that work
- Electronic communication
- Improving communication

Who should attend? Field superintendents, foremen, assistant project managers, and project managers

**About the instructor –** Daphene has over 15 years of construction industry experience on commercial and industrial projects. Her roles have included project manager, safety manager, construction services leader and pipefitters help.

**Please note:** Registrants are required to purchase Supervisor Training Program (STP) Communication Participant's Manual in hard copy or e-book form from AGC of America's bookstore.

Follow the steps below to make your eBook (\$50) or hard copy (\$110) book purchase.

- 1) Login or create an account AGC of America's Bookstore
- 2) Click on Curriculum, then STP
- Search for participants manual either eBook or hard copy of Communication

#### Make plans to participate in more STP courses!

To see curriculum for each session, visit

https://www.agcga.org/web/Education/Supervisory Tra ining Program/web/Education/Leadership/STP.aspx?hk ey=116a1bad-e92a-4373-aee6-b5c72ff431d5

STP is offered nationwide in partnership with AGC of America chapters, individual construction firms and educational institutions. Gain the knowledge and skills every supervisor needs with AGC's STP Curriculum.

For more information, please contact Cindy Parham, Education Specialist, AGC Georgia at 678.298.4112 or parham@agcga.org.







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Register with this form and return via fax or automated email.

#### **Registration Fee**

• AGC Georgia Member

\$400

• AGC Georgia Young Leadership Program

\$360

Non-AGC Georgia Member

\$800

\*\*\*AGC Georgia Members: Save \$20 / person by registering at www.agcga.org (credit card payment required)

### **Registrant Information**

Name:	Title:	
Company:		
Address:		
	Cell #:	
Food Restrictions:		
☐AGC Georgia Training Center – In-Sea	at	
Paying by:		
	rgia. Mail copy of this completed form wit rgia; P. O. Box 934023; Atlanta, GA 311	
☐ Charge ☐ AmEx ☐ MC ☐	Visa □ Discover	
TOTAL AMOUNT DUE \$		
Name on Card:	Card #	Exp

Regardless of payment method, please use one of the methods below to return this form:

- Electronically: Use "Click to Submit" button to attach to an automated email
- Fax: 678-298-4101
- Email: (after manually filling out form): registration@agcga.org

For more information, please contact Cindy Parham @ at 678.298-4112 or parham@agcga.org.

Cancellation Policy: The registration fee is fully refundable up to one week prior to the event. If you do not cancel before this one-week period or do not attend the seminar, the registration fee will not be refunded. Substitutions are encouraged and may be made by calling 678.298.4112. A confirmation email will be sent one week prior to the course.



