# **Human Performance I**



#### **About the Course**

Human Performance is the most well-respected operating philosophy for safety management and incident analysis. Human error and at-risk behavior are often identified as they cause of many accidents. However, human error is most often a symptom of deeper issues within the safety management system.

Many individuals are placed in safety management roles without exposure and development in advanced safety management principles. Regulatory compliance and rule-based safety management can only take you so far. A deep understanding of Human Performance principles is essential to managing safety effectively.

This course will provide you with an understanding of the new view of safety performance and its history. Understanding human error requires us to understand the system and leadership issues from the view of the worker. Once equipped with a deeper understanding of our systems, we can create better defenses that reduce error or make it safer to fail.

What you will learn:

- Brain centered hazards and error rates based on type of work performed.
- How culture and leadership influence individual behavior
- How to understand the underlying factors that increase the likelihood of incidents.
- Determining the difference between human error, system induced error, and intentional violations.

To improve safety performance, we must provide our team with the best safety science available. This course is designed as an introduction to the concepts.

### When

Wednesday | August 30, 2023 8:00 am – 12:00 pm

## **Option: In-seat or Virtual**

- ☐ AGC Georgia Training Center In-Seat 1940 The Exchange Atlanta, GA 30339
- Virtual Via Zoom

## **Registration Fee**

AGC Georgia Members Save \$20 when registering at <a href="www.agcga.org">www.agcga.org</a>. There is a \$20 increase if registration is within 2 weeks of course start date.

AGC Georgia Member \$349
AGC Georgia YLP Member \$315
Non-AGC Georgia Member \$449

#### Instructor

Philip Greisen, CIT,CHST Vice President PROSAFE Solutions, Inc.

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Regardless of payment method, please use one of the methods below to return this form:

- Electronically: Use "Click to Submit" button to attach to an automated email (Doesn't work on all systems)
- Fax: 678-298-4101
- Email: After completing form scan to <a href="mailto:registration@agcga.org">registration@agcga.org</a>.

Cancellation Policy: The registration fee is fully refundable up to one week prior to the event. If you do not cancel before this one-week period or do not attend the seminar, the registration fee <u>will not</u> be refunded. Substitutions are encouraged and may be made by emailing <u>parham@agcga.org</u>. Confirmation will be emailed one week prior to the course.