

What is Human Performance?

Hint . . . *A new generation of safety management focusing on systems and leadership issues*



About the Lunch & Learn

Why do people make mistakes? One line of thought assumes people can choose to make errors, and when they do, it is due to willful misconduct. A different line of thought understands all humans make mistakes every day, even every hour. This requires us to understand the system and leadership issues that can cause human error and how to create systems that reduce errors or make it safer to fail.

Human Performance is a new generation of safety management thought. Human error is often identified as the cause of many accidents and near miss events. However, it is the beginning point rather than the end point in truly understanding both accident causation and safety performance.

In this session you will learn a few principles of Human Performance:

1. All people are fallible and even the best make mistakes.
2. Individual behaviors are influenced by culture and leadership.
3. People achieve high levels of performance through encouragement and reinforcement.

When

Thursday, January 12, 2023
11:30 am – 1:30 pm
includes boxed lunch

In-Seat or Virtual

- In-seat participation offered at the AGC Georgia Training Center
1940 The Exchange; Atlanta, GA 30339 at Windy Hill Road and I-75 / I-285 in Cobb County
- Virtual participation in the live session will be via Zoom. The link will be emailed to virtual registrants shortly before the session.

Registration Fee

- AGC Georgia Member \$20
- AGC Georgia YLP Member \$15
- Non-AGC Georgia Member \$40

Instructor

Philip Greisen, CIT, CHST
Vice President
PROSAFE Solutions, Inc.

Attendee Registration Form

In-person or Virtual via Zoom Name: _____ Title: _____

Registrant's Email: _____ Phone: _____

Company: _____ Street Address: _____

City: _____ State: _____ Zip: _____ Food Restrictions (if in-person): _____

Primary contact for registration, if not registrant: _____ e-mail: _____

Check One:

Check: Make checks payable to AGC Georgia. Mail copy of this form with your check to our lockbox:
Wells Fargo Bank/ AGC Georgia; P. O. Box 934023; Atlanta, GA 31193-4023

Charge My: AmEx MC Visa Discover Total Amount Due \$ _____

Name on Card: _____ Card # _____ Exp. _____

Regardless of payment method, please use one of the methods below to return this form:

- Electronically: Use "Click to Submit" button to attach to an automated email (*Doesn't work on all systems*)
- Fax: 678-298-4101
- Email: After completing form scan to registration@agcga.org.

Cancellation Policy: The registration fee is fully refundable up to one week prior to the session. If you do not cancel before this one-week period or do not attend the session, the registration fee will not be refunded. Substitutions are encouraged and may be made by emailing parham@agcga.org. Confirmation to registered participants will be emailed approximately one week prior to the session.