

About the Course

Human Performance is the next generation of safety management. Human error is often identified as the cause of many accidents. However, it is the beginning point rather than the end point in truly understanding both accident causation and safety performance.

The old view of safety assumes that people can choose to make errors, and when they do, it is due to willful misconduct. The new view understands that all humans make mistakes every day, even every hour. This requires us to understand the system and leadership issues that can cause human error and how to create systems that reduce error or make it safer to fail.

In this course you will learn six principles of human performance:

1. People are fallible and even the best make mistakes.
2. Error-likely situations are predictable.
3. Individual behaviors are influenced by culture and leadership.
4. Organizations and people drift.
5. Events can be avoided by learning.
6. People achieve high levels of performance through encouragement and reinforcement.

When

Thursday | October 20, 2022
8:00 am – 3:00 pm

Option: In-seat or Virtual

- AGC Georgia Training Center – **In-Seat**
1940 The Exchange
Atlanta, GA 30339
- Virtual Via Zoom

Registration Fee

AGC Georgia Members Save \$20 when registering at www.agcga.org. There is a \$20 increase if registration is within 2 weeks of course start date.

- AGC Georgia Member \$349
- AGC Georgia YLP Member \$315
- Non-AGC Georgia Member \$549

Instructor

Philip Greisen, CIT, CHST
Vice President
PROSAFE Solutions, Inc.

Attendee Registration Form

Name: _____ Title: _____
Registrant's Email: _____ Phone: _____
Company: _____
Address: _____
City: _____ State: _____ Zip: _____ Food Restrictions: _____
Primary contact for registration, if not registrant: _____ e-mail: _____

Check One:

- Check: Make checks payable to AGC Georgia. Mail copy of this form with your check to our lockbox:
Wells Fargo Bank/ AGC Georgia; P. O. Box 934023; Atlanta, GA 31193-4023

Charge My: AmEx MC Visa Discover Total Amount Due \$ _____

Name on Card: _____ Card # _____ Exp. _____

Regardless of payment method, please use one of the methods below to return this form:

- Electronically: Use "Click to Submit" button to attach to an automated email (*Doesn't work on all systems*)
- Fax: 678-298-4101
- Email: After completing form scan to registration@agcga.org.

Cancellation Policy: The registration fee is fully refundable up to one week prior to the event. If you do not cancel before this one-week period or do not attend the seminar, the registration fee will not be refunded. Substitutions are encouraged and may be made by emailing parham@agcga.org. Confirmation will be emailed one week prior to the course.